



Online Bill Pay Instructions

The City of Kimball is excited to announce a new website feature, online bill pay! The following are helpful screenshots to walk you through this process. If you have questions, please call the City Office at (308) 235-3639.

Go to www.kimballne.org Click on the **UTILITY BILL PAY TAB**. To proceed, you will need your Customer Number, Phone Number, and Email Address.



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UTILITY BILL PAY



Welcome to the City of Kimball

Please enter your Customer Number into the Account Number section. Click Continue to go to the customer information page. Please verify the information is correct, if not, please call the City Office (308) 235-3639.

Utility Payments

To proceed, you will need:

- The customer number for your utility payment
- Checking or Savings account (with the routing number) or MasterCard, Discover or Visa credit card information

A small transaction fee will be added to your payment. For some payments, selection of eCheck will give you a discount on your transaction fee. We will email a receipt to the email address you provide. You may also print a receipt when the transaction is complete.

The total payment covers the amount you owe as well as the operating costs, incurred by the Nebraska.gov Network Manager, Nebraska Interactive, LLC dba NIC Nebraska contracted by the Nebraska State Records Board (NSRB) to provide online services for Nebraska government agencies, including the State's portal (www.Nebraska.gov). NIC Nebraska builds and manages online solutions that help Nebraska government realize greater operational efficiencies by allowing citizens to interact quickly and easily with their government.

Account Number *

Customer utility account balances will update daily at approximately 10:00 AM (Monday - Friday) to reflect payments.

At the bottom of the page, enter payment amount. Click Continue. If you cannot pay the full amount, please contact the City Office (308) 235-3639. Click Make Payment.

Payment Summary

Amount Due	\$211.80 owed
Payment	\$10.00
Balance After Payment	\$201.80 owed

Upon submission of your partial payment, your utility account will post the remaining balance after payment above. Please contact the Utility Billing Department for the City of Kimball at 308-235-3639 to negotiate a payment plan for your remaining balance to prevent any service interruptions.

[< BACK](#) [MAKE PAYMENT](#)

The next screen is a Nebraska.gov screen. Please begin filling out the Payment Type, Customer Information, and Payment Information. Please note, there is a Portal Fee (Credit Card Fee). The fee is cheaper as the amount goes up. The fee is also cheaper with an electronic check.

NEBRASKA.GOV
Official Nebraska Government Website

FAQ

1 Payment Type **2** Customer Info **3** Payment **4** Submit Payment

Payment

Payment Type

Payment Type *

Select One

[Next >](#)

Customer Information

Payment Information

[Cancel](#)

Transaction Summary

City of Kimball Utility Amount Paid	\$10.00
Nebraska.gov Total	\$10.00

Need Help?

Select Payment Method and Continue to proceed with payment.

You will receive the option to print your receipt. A receipt will be emailed to your email address.